

Warson Brands Warranty Claim Form

Please complete this form and include it with the footwear and a copy of the sales receipt. A warranty claim cannot be filed without these items.

Mail to:

Warson Brands
ATTN: Warranty Claims Department
9200 Olive Blvd Suite 222
St. Louis, Mo 63132

NAME: _____

ADDRESS: _____

CITY/STATE/ZIP: _____

EMAIL: _____ **PHONE #:** _____

REASON FOR WARRANTY CLAIM: *Please be as detailed as possible to assist our inspectors:*

Warranty claims are normally handled within 7-10 business days from receipt of the package. Warson Brands will contact you once an inspection has been performed to let you know the outcome of the warranty claim.

WARRANTY REPLACEMENT: *Upon reviewing the footwear, if a manufacturing defect is determined, Warson Brands will either replace the footwear with the same model or offer a discount code to use on the brand's website.*

SHIPPING INFORMATION: *Warranty returns must be prepaid by the shipper to Warson Brands. It is recommended that you ship using a method that offers tracking for your package. Warson Brands is not liable for lost or damaged packages. If no defect is determined, Warson will return your footwear to you at our cost. Footwear outside of the Continental United States must be handled through the retailer.*

***It is important to provide the most accurate information for this form to prevent a delay in the warranty claim being filed and possible discarding of your footwear. ***

Signature: _____ **Date:** _____